

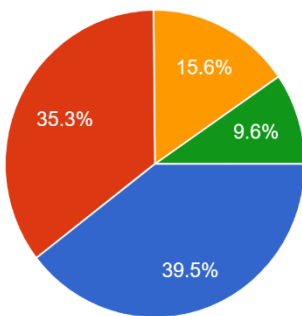
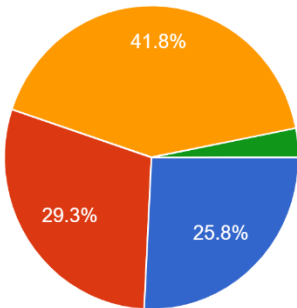
Report of Student Satisfaction Survey (SSS)

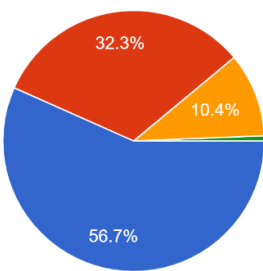
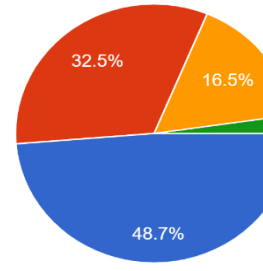
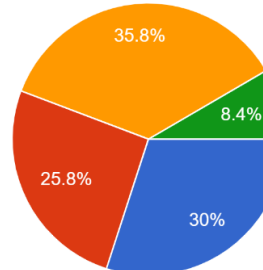
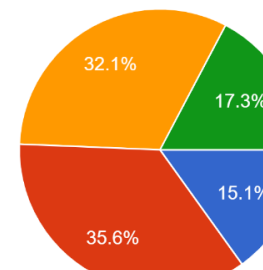
For the Academic year 2022-2023

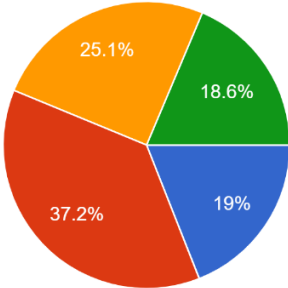
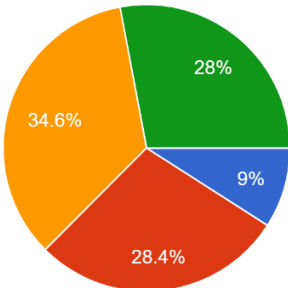
Student Satisfaction Survey (SSS) was conducted among the students of the college through online mode (Google form). The questionnaire has been framed based on multiple aspects of the college that can help the management to take decisions for the growth and development of the institution. The Survey Questionnaire comprised 31 Questions.

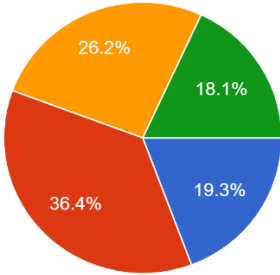
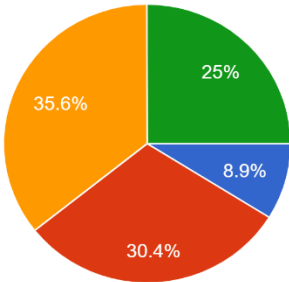
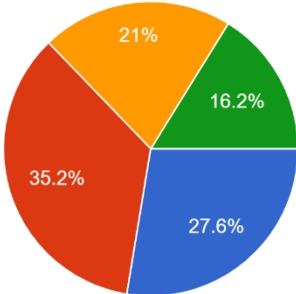
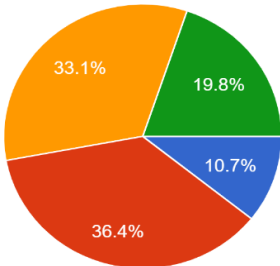
The result of this survey is based on the 1094 responses of undergraduate students from 1st, 3rd and 5th semesters, out of which 372 are from B. Com Programme, 553 from B.A Programme and 169 from BCA Programme.

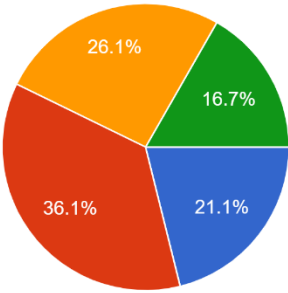
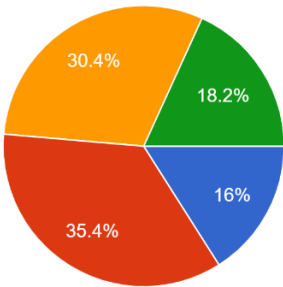
The responses given by the students for the questionnaire provided to the students are given below.

Question No.	Question and Responses
1.	<p>How would you rate your attendance in your classes ? आप कक्षाओं में अपनी उपस्थिति कितना आंकोगे? 1,093 responses</p>  <p>● 75% and above / 75% और उससे अधिक ● 60% to 75% / 60% से 75% ● 45% to 60% / 45% से 60% ● less than 45% / 45% से कम</p>
2.	<p>How often do you approach your teachers before or after the classes ? / कक्षाओं से पहले या बाद में आप अपने शिक्षकों से कितनी बार संपर्क करते हैं ? 1,094 responses</p>  <p>● Always / हमेशा ● Most of the times / अधिकांश समय पर ● Sometimes / कभी-कभी ● Never / कभी नहीं</p>

<div>3.</div>	<div>How often do you find teaching in the classes interesting and easy to understand? आप अपनी कक्षाओं को कितना दिलचस्प और समझने में आसान पाते हैं?</div> <div>1,094 responses</div> <div><table><thead><tr><th>Frequency</th><th>Percentage</th></tr></thead><tbody><tr><td>Always / हमेशा</td><td>56.7%</td></tr><tr><td>Most of the times / अधिकांश समय पर</td><td>32.3%</td></tr><tr><td>Sometimes / कभी-कभी</td><td>10.4%</td></tr><tr><td>Never / कभी नहीं</td><td>0.6%</td></tr></tbody></table></div>	Frequency	Percentage	Always / हमेशा	56.7%	Most of the times / अधिकांश समय पर	32.3%	Sometimes / कभी-कभी	10.4%	Never / कभी नहीं	0.6%
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<div>4.</div>	<div>How often are you provided with additional study materials / notes and other learning input clarity and easy understanding of the subjects? आपको कक्षाओं... / नोट्स एवं अन्य शिक्षण इनपुट प्रदान किया जाता है?</div> <div>1,094 responses</div> <div><table><thead><tr><th>Frequency</th><th>Percentage</th></tr></thead><tbody><tr><td>Always / हमेशा</td><td>48.7%</td></tr><tr><td>Most of the times / अधिकांश समय पर</td><td>32.5%</td></tr><tr><td>Sometimes / कभी-कभी</td><td>16.5%</td></tr><tr><td>Never / कभी नहीं</td><td>2.3%</td></tr></tbody></table></div>	Frequency	Percentage	Always / हमेशा	48.7%	Most of the times / अधिकांश समय पर	32.5%	Sometimes / कभी-कभी	16.5%	Never / कभी नहीं	2.3%
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<div>5.</div>	<div>How often do you approach your teachers for Career Guidance and Assistance ? / आप कितने बार अपने कैरियर मार्गदर्शन एवं सहायता के लिए अपने शिक्षक से संपर्क करते हैं?</div> <div>1,094 responses</div> <div><table><thead><tr><th>Frequency</th><th>Percentage</th></tr></thead><tbody><tr><td>Always / हमेशा</td><td>30%</td></tr><tr><td>Most of the times / अधिकांश समय पर</td><td>25.8%</td></tr><tr><td>Sometimes / कभी-कभी</td><td>35.8%</td></tr><tr><td>Never / कभी नहीं</td><td>8.4%</td></tr></tbody></table></div>	Frequency	Percentage	Always / हमेशा	30%	Most of the times / अधिकांश समय पर	25.8%	Sometimes / कभी-कभी	35.8%	Never / कभी नहीं	8.4%
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<div>6.</div>	<div>How would you rate the following / आप निम्नलिखित का मूल्यांकन कैसे करेंगे : Extent of syllabus covered in the class / कक्षा में कितना सिलेबस / पाठ्यक्रम पूरा किया गया</div> <div>1,094 responses</div> <div><table><thead><tr><th>Rating</th><th>Percentage</th></tr></thead><tbody><tr><td>Average / औसत</td><td>15.1%</td></tr><tr><td>Good / अच्छा</td><td>35.6%</td></tr><tr><td>Very Good / बहुत अच्छा</td><td>32.1%</td></tr><tr><td>Excellent / उत्कृष्ट</td><td>17.3%</td></tr></tbody></table></div>	Rating	Percentage	Average / औसत	15.1%	Good / अच्छा	35.6%	Very Good / बहुत अच्छा	32.1%	Excellent / उत्कृष्ट	17.3%
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<p>7.</p>	<p>How would you rate the following / आप निम्नलिखित का मूल्यांकन कैसे करेंगे : Overall experience with internal assessment / आंतरिक मूल्यांकन के साथ समग्र अनुभव</p> <p>1,094 responses</p>  <ul style="list-style-type: none"> Average / औसत Good / अच्छा Very Good / बहुत अच्छा Excellent / उत्कृष्ट
<p>8.</p>	<p>How would you rate the following / आप निम्नलिखित का मूल्यांकन कैसे करेंगे : Integration of theory and Practical classes (wherever applicable) / सिद्धांत और व्यावहारिक कक्षाओं का एकीकरण (जहां लागू हो)</p> <p>1,094 responses</p>  <ul style="list-style-type: none"> Average / औसत Good / अच्छा Very Good / बहुत अच्छा Excellent / उत्कृष्ट
<p>9.</p>	<p>How would you rate the following / आप निम्नलिखित का मूल्यांकन कैसे करेंगे : Opportunity to participate in activities beyond the classroom / कक्षा से बाहर की गतिविधियों में भाग लेने का अवसर</p> <p>1,094 responses</p>  <ul style="list-style-type: none"> Average / औसत Good / अच्छा Very Good / बहुत अच्छा Excellent / उत्कृष्ट
<p>10.</p>	<p>How would you rate the following / आप निम्नलिखित का मूल्यांकन कैसे करेंगे : Student Teacher Interaction / छात्र शिक्षक के बीच बातचीत</p> <p>1,094 responses</p>  <ul style="list-style-type: none"> Average / औसत Good / अच्छा Very Good / बहुत अच्छा Excellent / उत्कृष्ट

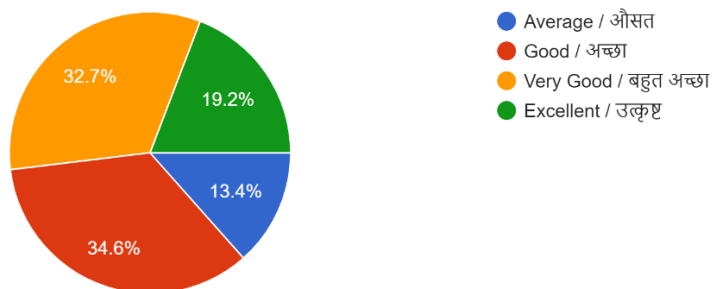
<p>11.</p>	<p>How would you rate the following / आप निम्नलिखित का मूल्यांकन कैसे करेंगे : Your overall experience with online classes / ऑनलाइन कक्षाओं का अनुभव</p> <p>1,094 responses</p>  <p> ● Average / औसत ● Good / अच्छा ● Very Good / बहुत अच्छा ● Excellent / उत्कृष्ट </p> <table border="1"> <thead> <tr> <th>Rating</th> <th>Percentage</th> </tr> </thead> <tbody> <tr> <td>Average / औसत</td> <td>19.3%</td> </tr> <tr> <td>Good / अच्छा</td> <td>36.4%</td> </tr> <tr> <td>Very Good / बहुत अच्छा</td> <td>26.2%</td> </tr> <tr> <td>Excellent / उत्कृष्ट</td> <td>18.1%</td> </tr> </tbody> </table>	Rating	Percentage	Average / औसत	19.3%	Good / अच्छा	36.4%	Very Good / बहुत अच्छा	26.2%	Excellent / उत्कृष्ट	18.1%
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<p>12.</p>	<p>How often do you submit the assignments provided by teachers / शिक्षकों द्वारा दिए गए गृहकार्य (असाइनमेंट) को आप कितनी तत्परता से जमा करते हैं</p> <p>1,094 responses</p>  <p> ● Average / औसत ● Good / अच्छा ● Very Good / बहुत अच्छा ● Excellent / उत्कृष्ट </p> <table border="1"> <thead> <tr> <th>Rating</th> <th>Percentage</th> </tr> </thead> <tbody> <tr> <td>Average / औसत</td> <td>8.9%</td> </tr> <tr> <td>Good / अच्छा</td> <td>30.4%</td> </tr> <tr> <td>Very Good / बहुत अच्छा</td> <td>35.6%</td> </tr> <tr> <td>Excellent / उत्कृष्ट</td> <td>25%</td> </tr> </tbody> </table>	Rating	Percentage	Average / औसत	8.9%	Good / अच्छा	30.4%	Very Good / बहुत अच्छा	35.6%	Excellent / उत्कृष्ट	25%
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<p>13.</p>	<p>Rate your participation in NSS/NCC/Nature's Club/Creativity/ and other club. / एनएसएस/एनसीसी/नेचर क्लब/क्रिएटिविटी/ और अन्य क्लब में अपनी भागीदारी को रेटिंग दें।</p> <p>1,094 responses</p>  <p> ● Average / औसत ● Good / अच्छा ● Very Good / बहुत अच्छा ● Excellent / उत्कृष्ट </p> <table border="1"> <thead> <tr> <th>Rating</th> <th>Percentage</th> </tr> </thead> <tbody> <tr> <td>Average / औसत</td> <td>27.6%</td> </tr> <tr> <td>Good / अच्छा</td> <td>35.2%</td> </tr> <tr> <td>Very Good / बहुत अच्छा</td> <td>21%</td> </tr> <tr> <td>Excellent / उत्कृष्ट</td> <td>16.2%</td> </tr> </tbody> </table>	Rating	Percentage	Average / औसत	27.6%	Good / अच्छा	35.2%	Very Good / बहुत अच्छा	21%	Excellent / उत्कृष्ट	16.2%
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<p>14.</p>	<p>How would you rate the following / आप निम्नलिखित का मूल्यांकन कैसे करेंगे : Overall learning environment / समग्र अधिगम / सीखने का माहौल</p> <p>1,094 responses</p>  <p> ● Average / औसत ● Good / अच्छा ● Very Good / बहुत अच्छा ● Excellent / उत्कृष्ट </p> <table border="1"> <thead> <tr> <th>Rating</th> <th>Percentage</th> </tr> </thead> <tbody> <tr> <td>Average / औसत</td> <td>10.7%</td> </tr> <tr> <td>Good / अच्छा</td> <td>36.4%</td> </tr> <tr> <td>Very Good / बहुत अच्छा</td> <td>33.1%</td> </tr> <tr> <td>Excellent / उत्कृष्ट</td> <td>19.8%</td> </tr> </tbody> </table>	Rating	Percentage	Average / औसत	10.7%	Good / अच्छा	36.4%	Very Good / बहुत अच्छा	33.1%	Excellent / उत्कृष्ट	19.8%
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<p>15.</p>	<p>The College offers several UGC sponsored Add-On Courses and Vocational Courses like BCA and BBA. Rate your participation in them. / कॉलेज कई यूजी...यक्रम प्रदान करता है। उनमें अपनी भागीदारी को रेट करें</p> <p>1,094 responses</p>  <table border="1"> <thead> <tr> <th>Rating</th> <th>Percentage</th> </tr> </thead> <tbody> <tr> <td>Average / औसत</td> <td>21.1%</td> </tr> <tr> <td>Good / अच्छा</td> <td>36.1%</td> </tr> <tr> <td>Very Good / बहुत अच्छा</td> <td>26.1%</td> </tr> <tr> <td>Excellent / उत्कृष्ट</td> <td>16.7%</td> </tr> </tbody> </table>	Rating	Percentage	Average / औसत	21.1%	Good / अच्छा	36.1%	Very Good / बहुत अच्छा	26.1%	Excellent / उत्कृष्ट	16.7%
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<p>16.</p>	<p>The College offers special training in Computer Skills in collaboration with IIT BOMBAY. Rate your participation in them. / कॉलेज आईआईटी बॉम्बे के सहयोग...षण प्रदान करता है। उनमें अपनी भागीदारी को रेट करें।</p> <p>1,094 responses</p>  <table border="1"> <thead> <tr> <th>Rating</th> <th>Percentage</th> </tr> </thead> <tbody> <tr> <td>Average / औसत</td> <td>22.5%</td> </tr> <tr> <td>Good / अच्छा</td> <td>36.5%</td> </tr> <tr> <td>Very Good / बहुत अच्छा</td> <td>25.5%</td> </tr> <tr> <td>Excellent / उत्कृष्ट</td> <td>15.5%</td> </tr> </tbody> </table>	Rating	Percentage	Average / औसत	22.5%	Good / अच्छा	36.5%	Very Good / बहुत अच्छा	25.5%	Excellent / उत्कृष्ट	15.5%
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<p>17.</p>	<p>How would you rate the following / आप निम्नलिखित का मूल्यांकन कैसे करेंगे : Physical infrastructure of the college library / कॉलेज पुस्तकालय का भौतिक बुनियादी ढांचा</p> <p>1,094 responses</p>  <table border="1"> <thead> <tr> <th>Rating</th> <th>Percentage</th> </tr> </thead> <tbody> <tr> <td>Average / औसत</td> <td>16%</td> </tr> <tr> <td>Good / अच्छा</td> <td>35.4%</td> </tr> <tr> <td>Very Good / बहुत अच्छा</td> <td>30.4%</td> </tr> <tr> <td>Excellent / उत्कृष्ट</td> <td>18.2%</td> </tr> </tbody> </table>	Rating	Percentage	Average / औसत	16%	Good / अच्छा	35.4%	Very Good / बहुत अच्छा	30.4%	Excellent / उत्कृष्ट	18.2%
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<p>18.</p>	<p>How would you rate the following / आप निम्नलिखित का मूल्यांकन कैसे करेंगे : Collection of books, journals and reading material of the college Library /...कालय की पुस्तकों, पत्रिकाओं और पठन सामग्री का संग्रह</p> <p>1,094 responses</p>  <table border="1"> <thead> <tr> <th>Rating</th> <th>Percentage</th> </tr> </thead> <tbody> <tr> <td>Average / औसत</td> <td>18%</td> </tr> <tr> <td>Good / अच्छा</td> <td>32.9%</td> </tr> <tr> <td>Very Good / बहुत अच्छा</td> <td>30.4%</td> </tr> <tr> <td>Excellent / उत्कृष्ट</td> <td>18.6%</td> </tr> </tbody> </table>	Rating	Percentage	Average / औसत	18%	Good / अच्छा	32.9%	Very Good / बहुत अच्छा	30.4%	Excellent / उत्कृष्ट	18.6%
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Average / औसत	18%										
Good / अच्छा	32.9%										
Very Good / बहुत अच्छा	30.4%										
Excellent / उत्कृष्ट	18.6%										

19.

How would you rate the following / आप निम्नलिखित का मूल्यांकन कैसे करेंगे : Support and assistance of the Library Staff / पुस्तकालय स्टाफ का समर्थन और सहायता

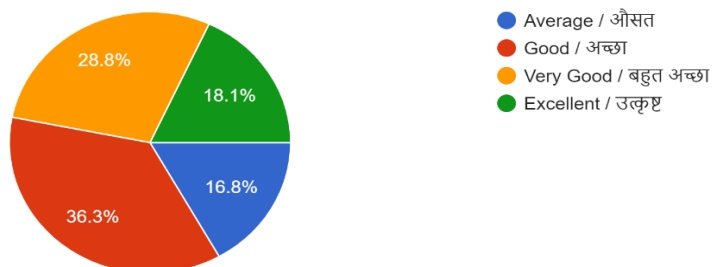
1,094 responses



20.

How would you rate the following / आप निम्नलिखित का मूल्यांकन कैसे करेंगे : Infrastructure of the college Computer Laboratory / कॉलेज कंप्यूटर प्रयोगशाला का बुनियादी ढांचा

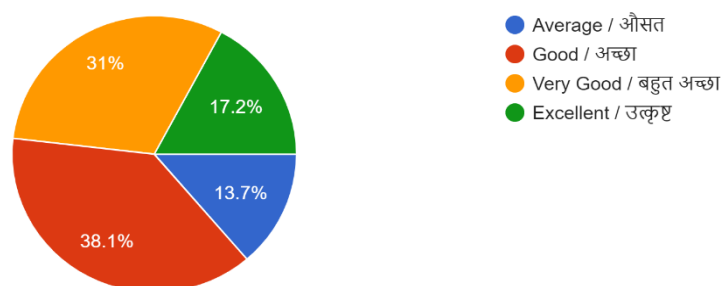
1,094 responses



21.

How would you rate the following / आप निम्नलिखित का मूल्यांकन कैसे करेंगे : Amenities and Assistance provided at the college for co-curricular activities / ...यों के लिए कॉलेज में सुविधाएं और सहायता प्रदान की गई।

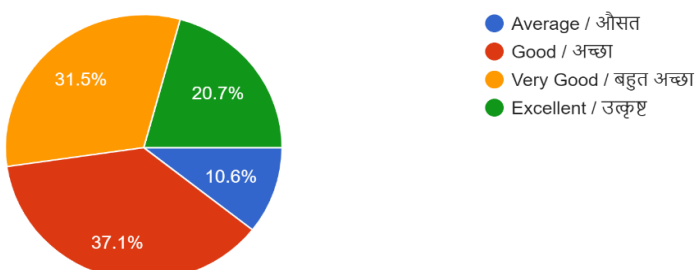
1,094 responses



22.

How would you rate the following / आप निम्नलिखित का मूल्यांकन कैसे करेंगे : Support and assistance of the college Office Staff / कॉलेज कार्यालय स्टाफ का समर्थन और सहायता।

1,094 responses

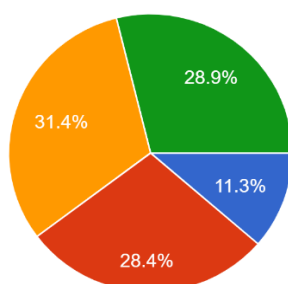


23.	<p>How would you rate the following / आप निम्नलिखित का मूल्यांकन कैसे करेंगे : Your experience with E-library facility / ई-लाइब्रेरी सुविधा के साथ आपका अनुभव </p> <p>1,094 responses</p> <table border="1"><thead><tr><th>Rating</th><th>Percentage</th></tr></thead><tbody><tr><td>Average / औसत</td><td>20.7%</td></tr><tr><td>Good / अच्छा</td><td>36.3%</td></tr><tr><td>Very Good / बहुत अच्छा</td><td>27%</td></tr><tr><td>Excellent / उत्कृष्ट</td><td>16%</td></tr></tbody></table>	Rating	Percentage	Average / औसत	20.7%	Good / अच्छा	36.3%	Very Good / बहुत अच्छा	27%	Excellent / उत्कृष्ट	16%
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Good / अच्छा	36.3%										
Very Good / बहुत अच्छा	27%										
Excellent / उत्कृष्ट	16%										
24.	<p>How would you rate the following / आप निम्नलिखित का मूल्यांकन कैसे करेंगे : College Website / कॉलेज की वेबसाइट </p> <p>1,094 responses</p> <table border="1"><thead><tr><th>Rating</th><th>Percentage</th></tr></thead><tbody><tr><td>Average / औसत</td><td>10.8%</td></tr><tr><td>Good / अच्छा</td><td>33.6%</td></tr><tr><td>Very Good / बहुत अच्छा</td><td>32.5%</td></tr><tr><td>Excellent / उत्कृष्ट</td><td>23%</td></tr></tbody></table>	Rating	Percentage	Average / औसत	10.8%	Good / अच्छा	33.6%	Very Good / बहुत अच्छा	32.5%	Excellent / उत्कृष्ट	23%
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Very Good / बहुत अच्छा	32.5%										
Excellent / उत्कृष्ट	23%										
25.	<p>How would you rate the following / आप निम्नलिखित का मूल्यांकन कैसे करेंगे : Classroom Infrastructure / क्लासरूम इंफ्रास्ट्रक्चर</p> <p>1,094 responses</p> <table border="1"><thead><tr><th>Rating</th><th>Percentage</th></tr></thead><tbody><tr><td>Average / औसत</td><td>14.5%</td></tr><tr><td>Good / अच्छा</td><td>36.3%</td></tr><tr><td>Very Good / बहुत अच्छा</td><td>31.4%</td></tr><tr><td>Excellent / उत्कृष्ट</td><td>17.7%</td></tr></tbody></table>	Rating	Percentage	Average / औसत	14.5%	Good / अच्छा	36.3%	Very Good / बहुत अच्छा	31.4%	Excellent / उत्कृष्ट	17.7%
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Very Good / बहुत अच्छा	31.4%										
Excellent / उत्कृष्ट	17.7%										
26.	<p>How would you rate the following / आप निम्नलिखित का मूल्यांकन कैसे करेंगे : Girls Common Room (only for female students) / गर्ल्स कॉमन रूम (केवल महिला छात्रों के लिए)</p> <p>1,094 responses</p> <table border="1"><thead><tr><th>Rating</th><th>Percentage</th></tr></thead><tbody><tr><td>Average / औसत</td><td>18.2%</td></tr><tr><td>Good / अच्छा</td><td>33.8%</td></tr><tr><td>Very Good / बहुत अच्छा</td><td>29%</td></tr><tr><td>Excellent / उत्कृष्ट</td><td>19%</td></tr></tbody></table>	Rating	Percentage	Average / औसत	18.2%	Good / अच्छा	33.8%	Very Good / बहुत अच्छा	29%	Excellent / उत्कृष्ट	19%
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Very Good / बहुत अच्छा	29%										
Excellent / उत्कृष्ट	19%										

27.

How would you rate the following / आप निम्नलिखित का मूल्यांकन कैसे करेंगे : Drinking water facility / पीने के पानी की सुविधा

1,094 responses

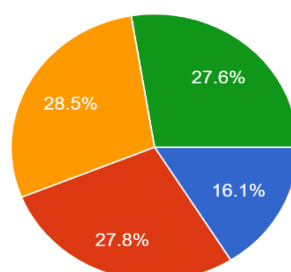


● Average / औसत
● Good / अच्छा
● Very Good / बहुत अच्छा
● Excellent / उत्कृष्ट

28.

How would you rate the following / आप निम्नलिखित का मूल्यांकन कैसे करेंगे : Greenery in the college campus / कॉलेज परिसर में हरियाली

1,094 responses

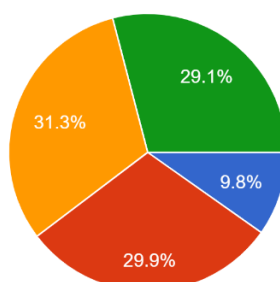


● Average / औसत
● Good / अच्छा
● Very Good / बहुत अच्छा
● Excellent / उत्कृष्ट

29.

How would you rate the following / आप निम्नलिखित का मूल्यांकन कैसे करेंगे : Cleanliness and maintenance of college premises / महाविद्यालय परिसर की साफ-सफाई एवं रख-रखाव

1,094 responses

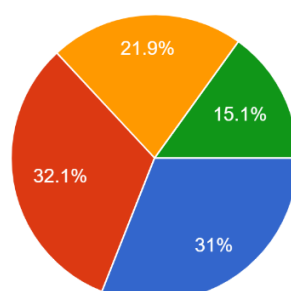


● Average / औसत
● Good / अच्छा
● Very Good / बहुत अच्छा
● Excellent / उत्कृष्ट

30.

How would you rate the following / आप निम्नलिखित का मूल्यांकन कैसे करेंगे : Your participation in Sports and Games / खेल-कूद में आपकी भागीदारी

1,075 responses



● Average / औसत
● Good / अच्छा
● Very Good / बहुत अच्छा
● Excellent / उत्कृष्ट

Some Suggestions made by the students:

- A college should provide an exception for some students who are living very far from college. As I am shifted to Kolkata so I am unable to come every week so I suggest our college to keep a note for those students.
- Class Rooms and library should be best for us and also college office staff's nature should be polite and helping
- Overall, all facilities are excellent 😊
- No suggestions
- All good
- I think the college must support in sports by giving proper training by the trainer so that the students can do better. I participated in badminton trail few weeks ago I didn't get selected so I think I need proper guidance by the trainer so that I can play better and represent my college.
- यह कॉलेज बहुत ही अच्छा है पढ़ने वाले बच्चों के लिए बेहतर से बेहतर है मैं बहुत खुश हूँ की मैं इस महाविद्यालय का छात्र हूँ 🙏😊
- Overall teachers and faculty are very supportive, they help students at various levels, and guide them to do their best.
- Good environment
- I am so happy of this college because College maintenance and many facilities many permissions and activities.
- Please provide books in Library of girl's campus

Chinrajee Adhikari

Sanjay
Principal
Guru Nanak College
Dhanbad